

U S WEST, Inc.  
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Washington, DC 20036  
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00-93

**USWEST**

**Kenneth T. Cartmell**  
Executive Director - Federal Regulatory

June 5, 2000

Mr. Dale Hatfield  
Chief, Office of Engineering and Technology  
Federal Communications Commission  
445 - 12<sup>th</sup> Street, SW, Room 7-C155  
Washington, DC 20554

RE: Withdrawal of U S WEST Communications  
Initial Service Disruption Report

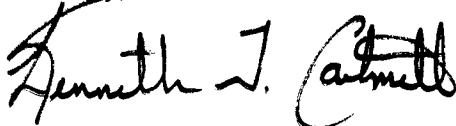
On Sunday, May 28, 2000, at 11:34 Pacific Daylight Time, U S WEST Communications (USWC) filed with the Federal Communications Commission (FCC) an Initial Service Disruption Report (initial report). That initial report identified the geographic areas directly affected by the service disruption as Aberdeen, Centralia and Ocean Shores, Washington. The report indicated that 911 service was affected and estimated that 43,050 customers (network access lines) were affected by the service disruption. This estimate was based on the total combined access lines of the geographic areas of Aberdeen, Centralia and Ocean Shores, Washington.

USWC has since determined that neither Centralia 911 service nor any other telephone service to Centralia customers was affected by the service disruption. Consequently, only 911 service to USWC customers in Aberdeen and Ocean Shores areas were affected. The total combined access lines for these two areas is 26,087, which is less than the FCC reporting threshold of 30,000.

Based on this information, this event does not meet the criteria to be reported to the FCC. Consequently, USWC hereby withdraws the initial report filed on May 28, 2000 at 11:34 Pacific Daylight Time. No additional reports pursuant to CFR 47, Section 63.100 will be filed concerning this matter.

If you have any questions regarding this event, please contact me at (202) 429-3136.

Sincerely,



cc: Mr. Robert Kimball  
Mr. Doug Sicker

**FCC INITIAL REPORT**  
**U S WEST - Large Scale Abnormal Condition Report (LSACR)**  
**Service Disruption Report**

[ ] 120 MINUTE REPORT [✓] 3 DAY REPORT

ACR #: WA.000528.001

Date Of Incident: 5-28-00 Time Of Incident: 01:44: PDT

Geographic Area Directly Affected: ABERDEEN, CENTRALIA, OCEAN SHORE, WA AREAS  
(Cities, LATAs(s), States(s))

CLLI code(s) for affected area: ABRDWA01DS0, CENLWA01DS1, ELMAWA01DS1, GRLDWA01DS1, OCSHWA01DS0, OCSTWA01DS0, PCSTWA01DS0, PCSTWA01DS0, MML WAXAST, MML WAXAST  
 Estimated Number of Customers Affected: 43,050  
(i.e. Access lines in the switch, LATA(s) or States(s))

Types of Services Affected (e.g. Local, Toll, 800, 911 FAA, etc.):

Duration of Outage (Hours & Minutes): 50 minutes

Estimated Number of Blocked Calls: 0

Apparent Cause of Incident: FAILED CIRCUIT PACK IN MULTIPLEX EQUIPMENT AT CENTRALIA, WA.

Method Used to Restore Service: REROUTE ESTABLISHED

Steps Taken to Prevent Recurrence: UNDER INVESTIGATION

CONTACT PERSON: Kenneth Cartmell-Exec. Dir-Fed Regulatory Ph: 202-429-3136  
 U S WEST  
 1020 19th Street NW Suite 700, Washington, D. C. 20036

Tim Mason  
 Vice President - NROC  
 Ph: (303) 707-5100  
 U S WEST  
 700 W. Mineral, Littleton, CO 80120

-or-  
 Dave Rygh  
 Director - Network Management Center  
 Ph: 303-707-5608  
 U S WEST  
 700 W. Mineral, Littleton, CO 80120

Date Reported to FCC: 5-28-00

Time Reported to FCC: 11:34 PDT  
(Include AM/PM, Time Zone)

Person Faxing Report: ROBERT BINGES

Time Confirmed with FCC:

Telephone Number: 303-707-6877

FCC Contact Name:

**PRI FAX: Monitoring Watch Officer (202) 418-2812-Confirm at (202) 632-6975**  
**Secondary FAX: Monitoring Watch Officer (301) 725-2521 - Confirm at (301) 725-2278**  
(To be used only at the direction of the Primary Fax Monitoring Watch Officer)

**Also FAX to:** U S WEST Federal Relations Office at (202) 296-5157

**Also FAX to:** Karen Eccle/Jane Quigley (303) 707-2229

**Also FAX to:** Glenda Weibel (206) 345-2129

**Also FAX to:** Bev Sharpe (303) 694-1719